CONFLICT MANAGEMENT INSTITUTE

EMPLOYER SUMMARY

FOR THE PERSON APPROVING THIS REQUEST

PROFESSIONAL CERTIFICATE IN CONFLICT LEADERSHIP

Four live days · live virtual · March and August 2027

A four-day program for managers, team leads, and HR leaders on the conversations leaders tend to avoid: holding a standard, deciding whose conflict is whose, leading through change, and disagreeing upward. Participants practice on their own real situations and leave with a written 90-day plan.

WHY FUND THIS

1. **Avoided conversations cost you people.** When a standard goes unenforced, the team learns it has changed. It shows up in who stops speaking up, who picks up someone else's slack, and who eventually leaves.
2. **Built on your employee's real work.** There is no generic case study. Each participant writes and rehearses three of their own conversations, so the practice transfers straight back to the job.
3. **Train a pair, not a person.** The Team of Two rate brings an HR leader and a manager together, so the manager has support when the hard conversation happens.

WHAT YOUR EMPLOYEE GAINS

- **The Professional Certificate in Conflict Leadership:** earned through three written conversations and a capstone, with no exam
- **Three real conversations:** written, rehearsed out loud, and coached
- **A 90-day plan:** for what happens when you get back to work
- **A two-seat option:** built for an HR leader and a manager attending together

RECERTIFICATION CREDITS

25 SHRM · 25 HRCI

Conflict Management Institute is a SHRM Recertification Provider and an HRCI pre-approved provider. This program is approved for 25 SHRM PDCs and 25 HRCI (General) recertification credit hours. Credit details are issued to the participant on completion.

2027 DATES	FORMAT	INVESTMENT	TEAM RATE
March 1–4, 2027 **August 2–5, 2027**	**Live virtual** 10:00 AM–4:00 PM ET / 9:00 AM–3:00 PM CT, on Zoom	**$1,495 per person** Early registration $1,295 through Feb 1 (March). Invoice and W-9 on request	**Team of Two $2,495** Two seats, same organization

Led by Faith Knight. Founder of Knight Mediations, with 20+ years and 1,500+ mediations conducted. Florida Supreme Court Certified Circuit Civil Mediator, Oklahoma Supreme Court Certified Civil and Family Mediator, and Distinguished Credentialed Mediator with the Texas Mediator Credentialing Association. Master's degree in HR and Business.

Register: conflictmanagementinstitute.org · Professional Certificate in Conflict Leadership
Invoice or W-9: support@conflictmanagementinstitute.org
Questions: James Hubbs, Client Success Manager · james@conflictmanagementinstitute.org · 918-779-0010

CONFLICT MANAGEMENT INSTITUTE

TRAINING REQUEST

FILL IN, SIGN, AND HAND TO YOUR MANAGER

REQUEST TO ATTEND CONFLICT LEADERSHIP

TO (APPROVER)

FROM (EMPLOYEE)

JOB TITLE AND DEPARTMENT

DATE

I'm requesting approval to attend the Professional Certificate in Conflict Leadership from the Conflict Management Institute, four live virtual days on leading through conflict and change. I'll practice on my own real workplace conversations and return with a 90-day plan, and the program earns 25 SHRM PDCs and 25 HRCI recertification hours.

COHORT I'M REQUESTING (2027)

- ☐ March 1–4
- ☐ August 2–5

COST AND TIME

$1,495 tuition
$1,295 early (March); Team of Two $2,495

4 days
Live on Zoom, 10:00 AM–4:00 PM ET; no travel cost

25 + 25 credits
SHRM PDCs and HRCI (General) hours, approved

HOW I'LL USE THIS IN OUR ORGANIZATION

APPROVAL

☐ Approved ☐ Not approved

APPROVER NAME AND TITLE

BUDGET OR COST CENTER

SIGNATURE

DATE

To pay: register by card at conflictmanagementinstitute.org · Professional Certificate in Conflict Leadership, or email support@conflictmanagementinstitute.org for an invoice or W-9. Questions go to **James Hubbs**, Client Success Manager, at james@conflictmanagementinstitute.org or 918-779-0010.